

AstraProp Privacy Policy.

This document explains how we collect, use, and protect your personal information when you use our services. Please read this Privacy Policy carefully to understand our practices regarding your personal data.

1. Contact Information:

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at the following address:

Email: support@astraprop.com

2. Information We Obtain and Gather:

We collect and gather various types of information about you to provide and improve our services. The information we collect includes:

- **Personal Information:** When you sign up for an account, place an order, participate in events or projects, or contact us via customer service or social media, we collect personal information such as your name, surname, phone number, email address, postal address, date of birth, username and password, and any warranty claims you may have made.
- **Payment Information:** If you make transactions through our services, we collect your basic bank account information and other necessary payment data.
- **Device and Usage Information:** We automatically collect information about your device (such as IP address), how you use our website (including the time and date of your visit and the country from which you accessed the website), and how you use our services (such as login and logout information, account settings, fictitious capital value, account currency, and business strategy).
- **Third-Party Information:** If you choose to link your social networking accounts to your account on our website, we may receive information about you from those third-party providers, such as trading platform providers. This may include financial data (e.g., instrument type, trade start and close time) and social network data (e.g., profit or loss, username, profile picture, email address associated with the social network account). Please refer to the privacy policies of these providers for more information on how they use your personal data.



ASTRA PROP

Your Trusted Trading Partner

3. Use of Information:

We use the information you provide to us for various purposes, including but not limited to:

- **Account Creation and Management:** We use your personal information to create and manage your user account, allowing you to access our services and providing you with customer support.
- **Service Provision:** We process your personal data to offer you our services, provide appropriate access, tools, and assistance, and facilitate transactions. This includes processing personal data related to simulated trades, account usage, and performance.
- **Marketing and Communication:** With your consent, we may send you marketing communications about our products, services, or events. You can easily opt-out of these communications at any time by following the instructions provided in the emails.
- **Analytics and Improvements:** We analyse user behaviour and collect statistical data to improve our website, services, and user experience. This includes using personal information for research, analytics, and understanding our customers' preferences and buying habits.

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4. Security of Personal Information:

We take appropriate technical and organizational measures to protect the personal information we collect and store against unauthorized access, modification, disclosure, or destruction. We use encryption and implement safeguards to ensure the security of your data.

5. Sharing of Personal Information:

We may share your personal information with the following entities for the purposes described in this Privacy Policy:

- **Service Providers:** We may disclose personal information to third-party service providers who assist us in operating our website, providing services, processing payments, and supporting our business operations. These service providers are contractually obligated to protect your information and use it only as instructed by us.
- **Compliance with Legal Obligations:** We may disclose personal information when required to comply with applicable laws, regulations, legal processes, or



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enforceable governmental requests.

6. International Transfers:

If you access our services from outside the country where our servers are located, your personal information may be transferred to and processed in the country where our servers are located. By using our services, you consent to the transfer of your personal information to countries outside your own.

7. Your Rights:

As a user, you have certain rights regarding your personal data. You can exercise these rights by contacting us at the provided email address. Your rights include:

- **Access:** You have the right to access and obtain a copy of your personal information that we hold.
- **Correction:** You have the right to request correction of any inaccurate or incomplete personal information we have about you.
- **Erasure:** You have the right to request the deletion of your personal information under certain circumstances, such as when it is no longer necessary for the purposes for which it was collected.
- **Restriction:** You have the right to request the restriction of processing your personal information in certain situations.
- **Data Portability:** You have the right to receive the personal information you provided to us in a structured, commonly used, and machine-readable format and have the right to transmit that information to another data controller.
- **Objection:** You have the right to object to the processing of your personal information in certain situations, including direct marketing.
- **Withdrawal of Consent:** If we rely on your consent to process your personal information, you have the right to withdraw that consent at any time.
- **Complaints:** If you believe that we are not complying with applicable data protection laws, you have the right to lodge a complaint with the relevant supervisory authority.

8. Changes to the Privacy Policy:



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We reserve the right to modify or update this Privacy Policy at any time. We will notify you of any material changes to this policy by posting the updated version on our website or through other communication channels.

By using our services after such changes have been made, you agree to the revised Privacy Policy

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